

# CASE STUDY

# Achieving Success in a Global Rollout of SAP® SuccessFactors® Employee Central

The services described in this case study were performed by Hula Partners, now GP Strategies Corporation.

#### **Situation**

After evaluating their current HCM solution, GP Strategies®' client, an entertainment technologies company, looked to standardize business processes around the globe with SuccessFactors Employee Central (EC). After implementing Employee Central with GP Strategies, the company is now able to run their business consistently with reliable data while incorporating information across 22 countries, including their contingent workforce.



Providing a global solution for streamlined processes.

# The Challenge

With their expanding global presence and utilization of a strong contingent workforce, the company determined that their current legacy SAP HCM on-premise solution was no longer meeting core HR business requirements. They required a global solution with lower administrative costs and more consistent processes across all 22 countries. They also needed a more comprehensive solution that provides additional controls and visibility for their large contingent workforce.



## **GP Strategies Solution**

GP Strategies was chosen to build a strategic roadmap and implementation plan in order to support all requirements for a successful "big bang" Employee Central implementation. The project included a full global implementation of EC along with key integrations across multiple applications and technical platforms.

# **Business Impact**

After the project go-live in February 2017, the company has seen improvements in their administrative costs, business processes, and most notably in the employee user experience and satisfaction. With a cloud solution, administrative costs and manual efforts have reduced significantly, while consistency and reliability of data have increased. User experience has improved immensely—all managers and employees can navigate the HR system with ease.

For more information about successful SYSTEMS IMPLEMENTATION for your organization, visit www.gpstrategies.com.

### **About GP Strategies**

GP Strategies is a leading workforce transformation partner—one of the few truly dedicated global providers in the marketplace providing custom solutions. We believe our transformation focus, when paired with deep listening, a customer-centric approach, and innovative expertise, enables our clients to routinely achieve superior business and operational results from our evidence-driven and technology agnostic recommendations.

Whether your business success requires a change in employee performance and mindsets, learning technologies, or critical processes, GP Strategies is the transformation partner you can trust.

**GP Strategies** World Headquarters 70 Corporate Center 11000 Broken Land Parkway, Suite 300 Columbia, MD 21044 USA



gpstrategies.com 1.888.843.4784 info@gpstrategies.com







