



# SAP® SuccessFactors® Health Check

For many organizations, the challenge of achieving a best-in-class HCM infrastructure represents a journey rather than a destination. This is particularly true in today's modern business landscape where rapidly evolving SaaS technologies and consistently shifting business requirements challenge HR organizations to continually evolve in order to keep pace with this near constant change.

At GP Strategies® we believe that the success of an integrated talent management solution isn't determined at go-live but, rather, is decided by an organization's ability to continually realize value from the solution. It is with this belief in mind that we created the GP Strategies SuccessFactors Health Check methodology. This solution provides organizations of all shapes and sizes with a repeatable process to address current state issues, refine existing processes and configurations, and ensure that your SuccessFactors system is optimized to meet long-term requirements.

## Who should [consider](#) a system health check?

Whether resolving existing high-priority issues or simply improving upon past successes, there are many scenarios where a SuccessFactors Health Check can add substantial value to your HCM deployment. Some of the most common examples include:

- Your team has a growing list of issues that you can't seem to resolve with existing support.
- Organizational restructuring or other major changes have led to new system requirements.
- Staff turnover has taken place, and you want to reevaluate existing configurations and processes.
- Quarterly upgrades haven't been activated and you're not sure where to begin.
- HR business processes need to be changed and/or are redesigned.
- You want to enable previously unused functionality but are unsure what options are available and what their impact may be.
- Manual processes still exist that you would like to automate.

# What does a SuccessFactors Health Check entail?

GP Strategies' proprietary Health Check methodology provides a proven system for diagnosing and addressing both near-term and strategic issues by completing the following three-step process:

## Health Check

**STEP 1**

**Environment Review**



Before every Health Check engagement, the GP Strategies team conducts a proactive review of your current-state environment, allowing us to become intimately familiar with your system, eliminating learning curves, and ensuring we will be as efficient as possible with your time.

**STEP 2**

**Health Check Workshop**



Next, our team completes a detailed onsite discovery session with key customer stakeholders in order to diagnose current-state issues and provide best-practice recommendations for resolution.

**STEP 3**

**Strategic Recommendation Document**



Finally, the GP Strategies team will deliver a detailed analysis document that provides specific recommendations for issue resolution, as well as a prioritized roadmap of system and process improvements that can be actioned in order to meet strategic HCM objectives.



## Health Check Packages Available

- Employee Central
- Learning & Jam
- Performance & Goal Management
- Succession Management & Career Development Planning
- Compensation Management
- Recruiting Execution
- Full Suite Review

The long-term management of an integrated talent management environment can be a challenging undertaking for any organization. GP Strategies has worked with hundreds of customers to optimize their SuccessFactors environments and achieve sustainable results. Let's talk about how we can work together to ensure that your HCM technology infrastructure is ready to address your long-term goals.



••• For more information on how to **get started** with your GP Strategies Health Check, contact us at [HTSSales@gpstrategies.com](mailto:HTSSales@gpstrategies.com).



[gpstrategies.com](http://gpstrategies.com)

1.888.843.4784

[info@gpstrategies.com](mailto:info@gpstrategies.com)

GP Strategies World Headquarters  
70 Corporate Center  
11000 Broken Land Parkway, Suite 300  
Columbia, MD 21044 USA

