



# "GOOD ENOUGH" IS NO LONGER GOOD ENOUGH

November 10<sup>th</sup>, 2021

A close-up photograph of a person's hand pointing at a digital screen. The screen displays several colorful smiley face icons (green, blue, purple) with white outlines. The background is dark, and the lighting is focused on the hand and the screen.

Together,  
we make  
transformation  
happen

# INTRODUCTION TO YOUR DEDICATED TEAM

Working with you side by side, everyday



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 Your **trusted** workforce transformation partner

# DELIVERY RESOURCE MANAGEMENT

CURRENTLY THE  
GP STRATEGIES ASSOCIATE  
NETWORK CONTAINS  
**OVER 1000+**  
**RESOURCES**  
**GLOBALY.**

Delivery Resource Management is GP Strategies' centralized hub to source all virtual and in-person facilitator, coach, and producer / moderator needs. The Delivery Resource Management team has built Training and Certification programs for Effective Virtual Facilitation and Producer Skills, inclusive of digital badging.





**Prioritize**  
and  
Scramble

**Quick Pivot**  
to Virtual  
Learning

Decisions  
around  
**Virtual &  
In-Person**  
Learning

Bar is  
**Being  
Raised**

POLL!

What percentage of learning do you anticipate your organization will keep virtual in the coming year?

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LEARNER  
AT THE  
CENTER

ELEVATE  
GOING FROM GOOD TO GREAT

## Your Turn – CHAT

### **What do you think?**

What common virtual learning challenges have you witnessed?

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LET US KNOW IN THE CHAT!



# INVEST IN THE RIGHT TEAM



## VIRTUAL FACILITATION

creates meaningful engagement with participants



## VIRTUAL PRODUCING

supports learners throughout the session with deploying interactive tools and answering technology / platform questions



## MODERATOR & CURATOR

provides platform administration and support, as well as relevant content such as articles, discussion threads, videos, etc.



## PROGRAM COORDINATION

helps learners with questions about the program and experience

**POLL!**

**How many learning technologies (i.e. tools, platforms)  
does your organization use?**

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# LEARNING TECHNOLOGY STRATEGY



Selecting  
the right  
platform

Using the  
right tools

Accessible,  
easy to use,  
and  
convenient

Adoption  
and  
optimization

## Your Turn – CHAT

### **What do you think?**

What tools do you use to engage your participants?

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LET US KNOW IN THE CHAT!

# USE THE TOOLS AVAILABLE



Leverage your interactive tools  
(breakouts, polls, whiteboards)



Pulse check



Webcams to promote engagement



Seeding discussion threads



Effectively using chat



# BUILDING ENERGY AND CONNECTIONS



Be more energetic than in-person



Use participants' names



Virtual Body Language



Ask standard questions, but also try new ways of questioning



Collaborate rather than lecture



The power of peer pressure and peer support

# ADDITIONAL KEY TAKEAWAYS

Learner at Center

The Right Technology and Tools  
Create a Safe and Engaging Space  
Build Energy and Connections

Having the right team!

Align on **Roles** and  
**Responsibilities**



LET'S WORK TOGETHER

Q&A







# CONTACT US

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# THANK YOU!

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right partner  
for your  
journey

